



APPOINTMENT DEPOSIT & CANCELLATION POLICY

At The Godek Center & Belladerma MedSpa, we deeply value our providers' time and strive to offer each guest the highest level of service and clinical care. To ensure smooth scheduling and fairness to both our patients and staff, we strictly enforce the following protocols.

SCHEDULING REQUIREMENTS

To secure any appointment booking within our practice, the following measures are required:

- **Card on File:** A valid credit card must be securely archived on your account at the time of booking.
- **Secure Configuration:** You will receive a secure setup link via our encrypted texting system to safely input your preferred card details directly into your confidential patient profile.

CANCELLATION & RESCHEDULING FEES

We kindly request a minimum of **48 hours' notice** for any timeline modifications or cancellations. Failure to provide a 48-hour notification will result in the following non-refundable charges applied automatically to the card on file:

INJECTABLE & ADVANCED LASER TREATMENTS

Neurotoxins, Dermal Fillers, Lasers, CoolSculpting, CoolTone, Ultherapy, Endymed

\$100.00

AESTHETIC & CLINICAL SKIN CARE TREATMENTS

Facials, Chemical Peels, and Specialized Skin Therapies

\$50.00

CONCIERGE & COMPLIMENTARY SERVICES

The scheduled complimentary benefit will be forfeited. Any subsequent rescheduling of this service will be billed at standard treatment pricing.

FORFEITURE

"NO-SHOW" POLICY

Failing to arrive for a scheduled appointment without prior notification constitutes a "No-Show." Missed appointments will automatically incur a **\$100.00 non-refundable fee** charged directly to the card on file.

LATE ARRIVALS & PRACTICE GUIDELINES

To secure any appointment booking within our practice, the following measures are required:

- **10-Minute Grace Period:** Arriving more than 10 minutes late may result in a shortened treatment duration, or the appointment may need to be rescheduled entirely—subject to the standard cancellation fee.
- **Repeated Cancellations:** Patients with a documented history of repeated late cancellations or missed sessions will be required to **prepay for all future appointments in full** at the time of booking.

By scheduling an appointment with The Godek Center & Belladerma MedSpa, you acknowledge and agree to the terms and parameters outlined in this policy.